



# TROUBLESHOOTING

PROBLEM	LIKELY CAUSE	SOLUTION
I have noticed damage to my product, should I install it?		No - advise the store you purchased the product from before installation.
Where can I find specifications or more information for the product I have purchased?		Go to <a href="http://www.adpaustralia.com.au">www.adpaustralia.com.au</a> . If you still can't find what you're looking for, call us on (02) 4271 2444.
My cabinet doors are out of alignment.	There may have been some movement in transportation and installation which causes doors to become unaligned.	Follow the hinge adjustment instructions on page 13 to align doors.
My cabinet drawers are out of alignment.	There may have been some movement in transportation and installation which causes drawers to become unaligned.	Identify drawer type (page 8) and follow the corresponding instructions to adjust and align drawer.
My drawer is not closing properly.	Incorrect installation or an obstruction preventing the drawer from closing.	<ul style="list-style-type: none"><li>- Check that there is nothing obstructing the drawer (eg. plumbing or tap hose).</li><li>- Check the drawer box has been installed correctly (page 8).</li><li>- Check the cabinet has been installed correctly (eg. is it level &amp; plumb?).</li></ul>
My metal-sided drawer with soft-close adapter is not working properly?	The soft-close adapter may not be engaged.	Remove drawer. On inside of cabinet, re-set the trigger by pulling the tab towards the front of the cabinet. Insert drawer and the soft-close should re-engage.
I am missing something from my order (eg. vanity bin or basin).		Notify place of purchase of missing parts.
My plug & waste is not sealing / holding water.	<ul style="list-style-type: none"><li>- Debris build up eg. soap scum, hair etc.</li><li>- Not installed correctly.</li><li>- Silicone has not been applied under waste rim, allowing water to escape.</li></ul>	<ul style="list-style-type: none"><li>- Pull out the plug (part A) and clean thoroughly, removing any debris.</li><li>- Ensure the plug is locked in place - push down until you hear a 'CLICK' to provide a watertight seal. See page 8.</li></ul>
I have a stain or mark on vanity top or basin.		Identify benchtop or basin material and see care & maintenance guidelines on page 14 for appropriate cleaning method.
I am not sure what to clean my cabinet or product with.		Use a soft cloth and weak solution of non-abrasive detergent to gently wipe over the cabinet. See page 14 for more.