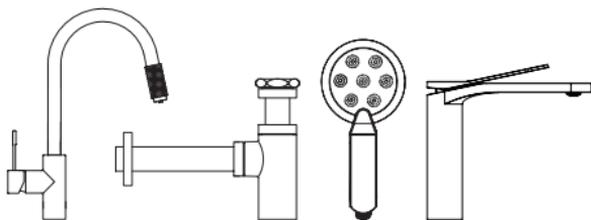


Please take care of me.

We thrive on delivering you tapware and accessories that will function and look great for a long time.

By following our quick and easy Care & Maintenance Instructions, you can help your tapware and accessories retain their quality finish for years to come.

Damage to products due to improper treatment is not covered by warranty, so please read the following carefully. All we ask is that you love and care for our products as much as we do!



Adp

Please do.



Wipe, Rinse, Dry

Keep it simple for everyday cleaning.

Wipe gently with a warm and soapy damp cloth or sponge, using a mild detergent.

Rinse off with clean water.

Dry with a soft towel or microfiber cloth for an impeccable finish!

For best results

For a deeper clean, be sure to regularly clean and remove limescale (that yucky white stuff that sometimes builds-up).

Apply a small amount of non-abrasive polish to a soft cloth and wipe to remove build up. Finish by completely wiping off the polish with a soft and clean, lint-free cloth.

We find a solution of 50:50 white vinegar and water also works wonders! Simply wipe with a soft cloth, rinse immediately and towel dry.

Please don't.



Avoid, Caution, Just Don't

Do not use any chemical cleaners. They contain nasty ingredients that can react and corrode the materials of the product.

Do not use 'Organic' or 'Natural' cleaning products as they often contain high concentrates of citric or lactic acid and limonene which may be harmful to the materials of the product.

Do not use abrasive cleaners, this can damage the surface of your product.

Do not use abrasive cloths, scrubbing brush or scourer to clean, this can scratch the surface of your product.

Some more important stuff

Here is a list of ingredients to definitely avoid using:

Hydrochloric acid, formic acid, phosphorous acid, ammonium hydroxide, ethanol, benzene based ingredients or lactic acids and limonene (often found in natural cleaning products).

Residues of toiletries such as liquid soaps, shampoos and shower gels, hair dyes, perfumes, aftershave and nail varnish can also cause damage. Carefully rinse with water after use to remove residues. Likewise, do not store any cleaning agents or chemicals under the products, for example in a vanity unit, as the vapours may damage the products.

Thanks for looking after me!

And thanks for reading! We hope you enjoy your tapware and accessories for many years to come.

Remember just keep it simple and
Wipe, Rinse, Dry!

Warranty

Cartridge - 15 years

Body - 7 year warranty against manufacturing faults and flaking

Ritz finishes - 1 year warranty against faults and flaking

Parts and Labour - 2 years

Commercial Use - 1 year

Accessories - 7 years

Claim Procedure

For all warranty queries, please retain proof of purchase and contact place of purchase. These details can be found on your purchase invoice.